



Frequently Asked Questions

Are the elearning for healthcare sessions linked to Electronic Staff Records?

Yes. The Essentials of wound care sessions link directly to Electronic Staff Records (ESR) if this is used within your organisation. When a learner completes a session, it will be evident on their ESR record. The sessions are available at <https://www.e-lfh.org.uk/programmes/essentials-of-wound-care-education-for-the-health-and-care-workforce/>

For further information on ESR support, please see:

<https://my.esr.nhs.uk/dashboard/web/esrweb>

Can user activity be monitored?

If your organisation uses ESR, then the ESR record will be updated when a wound care session has been completed. If your organisation uses its own learning management system, it is still possible to access the sessions and for these to be recorded. To do this, contact the HEE elfh support team to obtain AICC links <https://support.e-lfh.org.uk/> and <https://support.e-lfh.org.uk/more-help/further-support/#1603>.

Who can access the Essentials of wound care sessions?

These wound care sessions have open access which means that anyone working in health or care across the United Kingdom can set up a login to access them. This includes people working in industry where their role is related to wound care and those working in private, independent and voluntary health and care organisations.

There are existing wound care education resources available. Why have you developed your own?

The National Wound Care Strategy Programme (NWCSP) scoped existing work before creating anything new, but we found that existing resources were often product-specific or to access the resources, required a sign up to receive specific supplier information. We needed to be able to produce free-to-access, NHS branded, resources which were in line with the outputs from the clinical workstreams and to own the intellectual property so that we can update them whenever necessary. We have used existing resources to inform our work wherever we can.

Who is the National Wound Care Core Capability Framework for?

The framework is for all patient-facing health care practitioners. We want to develop wound care knowledge and skills across professions. The Capability Framework is available at: <https://skillsforhealth.org.uk/info-hub/national-wound-care-core-capability-framework-for-england/>

Are there any plans in the future to stipulate specific levels of formal education to roles?

We feel it is the responsibility of individual employers, in partnership with the practitioners, to determine which tier of knowledge and skill is appropriate to them in their specific role, service and setting.

Are there plans to develop educational resources to support Tier 2 & 3 level knowledge and skills?

We are currently working on education to support Tier 1, but we intend to produce resources to support Tier 2 and 3 during the course of the programme. We don't anticipate producing many education resources for Tier 3 because education providers offer good post-graduate provision of wound care education at this level. A list of known providers of wound care education is available on our website: <https://www.nationalwoundcarestrategy.net/education-and-workforce/>

Are there any plans to look at pre-registration education provision on wound care?

We are aware of variation in wound care provision across pre-registration clinical programmes. The NWCSP is considering how to address this. In the meantime, we would encourage pre-registration clinical students to access the online Essentials of wound care sessions <https://www.e-lfh.org.uk/programmes/essentials-of-wound-care-education-for-the-health-and-care-workforce/>

Personalised care and shared decision making in wound care is vital. How is the programme addressing the education requirements to enable this?

Personalised care is highlighted in the National Wound Care Core Capabilities Framework and there is an emphasis on how you can help the person with a wound in all the education we produce. This looks at whether 'self-care' is appropriate for a patient and to make decisions with the patient about the best treatment plan. Although there are resources about shared decision making already available, we feel there is a need to develop something specific for wound care.

Are there any plans to develop education for patients?

The NWCSP has been committed to working with patients and carers from the beginning but is now investing in expert facilitation from a Patient and Public Voice (PPV) organisation to help us co-produce such resources with patients and carers. The focus in the first year will be on developing patient information relating to compression therapy, digital imaging and pressure ulcer prevention.

There is a need for a consistent approach to coding to enable meaningful data collection. Is the NWCSP going to look at this?

We agree and are currently deeply involved in such work. At present our focus is on pressure ulcer surveillance metrics and lower limb metrics. We will share this as soon as possible but this work is complex so cannot be completed quickly.

A good quality wound care app would be helpful.

We agree. There are several wound management digital systems in existence, and we are working with the suppliers and provider organisers to evaluate these. If you want to find out more about wound management digital systems (apps) look at the register of wound management digital system suppliers on our website:

<https://www.nationalwoundcarestrategy.net/digital-data-information/>